**Answers:**

1. Yes, this is an outcome.
2. This is an output, not an outcome.
3. An output, not an outcome. What the learners achieve as a result of the course would be the outcome.
4. This could be either an outcome or output, it depends on your learners and how you set up your outcomes. As a general rule, it is more likely to be an output, what the participants learn on the course would be the outcome. However, if your participants have very chaotic lives, then you might want to say form the start that completion of the course would be an outcome for those participants.
5. Yes, this is an outcome.
6. This is an output. The difference the activity makes to volunteers and learners would be an outcome.